



Community Update – August 23, 2021

Emerging Wisely Current State: Step by Step Together

2021 Census Update:

Thank you to everyone who has already completed the 2021 Census. If you received a reminder and already completed your census questionnaire, please disregard it. Let's all keep working together to create Canada's statistical portrait!

To ensure the safety of all residents:

- the Town of Norman Wells will be calling individuals with outstanding questionnaires to ask for permission to have a Census Canada enumerators contact them via phone to complete the census.
- Census Canada is mandated by the federal government, the Town of Norman Wells cannot stop these representatives from going door to door, however, the Census representatives in Town have agreed to partner with the Town for the safety and comfort of all residents and to also ensure all questionnaires are completed.
- If telephone attempts are unsuccessful, enumerators are mandated by the federal government to perform door to door visits.
- In the case of in-person visits, enumerators will be required to wear a mask as well as maintain proper physical distancing, in accordance with guidelines from public health authorities.

Respondents will also be able to complete a questionnaire with the help of a Statistics Canada employee, by calling the Census Help Line:

Census of Population

- Toll-free number: 1-855-340-2021
- TTY (a telecommunications device for deaf persons): 1-833-830-3109

Where possible, completing the census questionnaire **online** or by **phone** is the best way to stay home and stay safe.

For further information please contact the Town Office at 587-3700 during our business hours of 8:30AM – 5:00PM. You may also email us at towninformation@normanwells.com.