



## Community Update – April 27, 2020

The Town of Norman Wells is committed to continuing to provide residents with up to date information from official territorial and federal sources. The GNWT H&SS website is an excellent source of a wide range of information related to COVID-19 and its impact on the NWT. <https://www.hss.gov.nt.ca/en/services/coronavirus-disease-covid-19>

### GNWT Expands COVID-19 Testing

To slow and contain the spread of COVID-19 it is of utmost importance to diagnose and isolate individuals infected with the virus. As we continue to learn about this new virus we need to reassess and adjust our approach, which includes who we test. Research has shown that individuals with COVID-19 might experience symptoms other than fever, new or worsening cough, or shortness of breath. These include a recent onset of:

- A general feeling of unease, or being 'under the weather'
- Muscle aches
- Fatigue
- Sore throat
- Runny nose
- Headache
- Diarrhea
- Vomiting
- Loss of smell

The GNWT has expanded its already aggressive testing strategy to include anyone experiencing a recent onset of these symptoms. Residents who are not feeling well are urged to call 8-1-1 or to take the online NWT self-assessment and follow the provided advice. Anyone experiencing severe symptoms such as difficulty breathing, and severe acute respiratory distress syndrome should call 9-1-1.

### Online Utility and Tax Payments

The Town's finance department is excited to share that they have recently set up online utility and tax bill payments with three new banks (in addition to CIBC where you can already pay online). They hope to also have BMO set up soon.

#### RBC

Norman Wells (Town of) Tax  
Norman Wells (Town of)  
Water & Sewer

#### TD

Norman Wells (Town of) Tax  
Norman Wells (Town of)  
Utilities

#### Scotiabank

Norman Wells (Town of) Tax  
Norman Wells Water/Sewer

For further information visit [www.normanwells.com](http://www.normanwells.com) or call the Town Office at 587-3700 during our business hours of 8:30AM – 5:00PM. You may also email us at [towninformation@normanwells.com](mailto:towninformation@normanwells.com)