

**Town of Norman Wells
Minutes
Regular Council Meeting #20-05
Tuesday, February 18th, 2020, 7:00pm
Council Chambers, Town of Norman Wells**

Present:	Frank Pope Alexis Peachey Jean-Paul Bernard Trevor Smith David Wever	Mayor Deputy Mayor Councillor Councillor Councillor (on phone)
Regrets:	Jim Boyle	Councillor (business)
Staff:	Alex Millette Cathy Clarke Hugo Pabke Jennifer Waterhouse Johannie Lapierre Misty Rayner Randy Sinasac	Recreation Manager Senior Administrative Officer Utilities Manager Governance & Community Engagement Manager Development Officer Finance Manager Fire Chief
Delegation:	Cpl. Tim MacDonald Warren Wright	
Guests:	Brian Lickoch Chris Chivers Travis Wright	

1. **Call to Order** 6:59PM

2. **Declaration of Conflict of Interest** None

3. **Review and Adoption of Agenda** Resolution

'Be it resolved that the Agenda for the Regular Council Meeting, dated February 18th, 2020 is hereby adopted.'

Motion:	No. 20-05-01	
Moved by:	Councillor Peachey	
Seconded by:	Councillor Smith	Motion Carried

4. **Delegation**

a) Warren Wright – Road Conditions

Mr. Wright addressed council with concerns over the winter road maintenance in the Town and other changes he has noted regarding public works.

- Plowing of Roads – response time to begin plowing after a snow event, shoulders being left with a berm, corners piled high with snow
- Backhoe being driven on road with chains
- Purchase of heavy equipment
- Relationship between contractors and Public Works department
- Need to support local businesses
- Dust control (DL10)
- Chipseal
- Need to invest in local facilities

b) RCMP – Cpl. Tim MacDonald Policing Report

Cpl. MacDonald provided an overview of his report for January then updated Council on several incidents that have occurred thus far in February. They are continuing with monitoring of the roads and being vigilant with pulling over drivers for speeding and failing to stop at stop signs.

Mayor Pope inquired whether drug trafficking continues to be an issue in the community. Cpl. MacDonald spoke to the seizures from mail but said that it is more challenging now with legalization of marijuana. They are not receiving many reports. He reiterated that it takes a community and that people need to report these activities and that they can report anonymously. Mayor Pope recognized the RCMP's ongoing community involvement, noting their volunteer time at the arena and their participating in the curling league.

5. Departmental Reports Second meeting of each month

a) Town Manager

Mayor Pope inquired about the Federal Government's election promise of \$1.5 million for road work, ditching and culverts to DOT Lake. The Town Manager explained that the ICIP funds (Build Canada) have been frozen for many communities, Northern in particular, until the federal government provides an Indigenous input template. Provincial/Territorial governments considering legal action. The Town Manager further explained that these funds require a 25% matching contribution. In anticipation of receiving these funds the town has frozen these monies. Mayor Pope expressed his concern that this is impacting the planning for the summer work season as waiting for the funds.

Mayor Pope asked for an update on Councillor Audet's leave from Council. The Town Manager updated Council on the findings so far regarding the conflict of interest inquiry. MACA has confirmed that there is no conflict of interest according to the CTV Act, that it does not apply to a councillor, it only applies to officers and employees. Arlan Foster of Stantec who wrote the contract provided clarification on the purpose of Clause 26, that it was meant for the RFP Process to equalize everyone at the table. The Town Manager explained that making changes to the Council Procedural By-law would not apply retroactively. She raised the need to address 'perceived' conflict of interest and is seeking more clarification. The Town Manager also reported on her conversation with Darren Flynn, who administered the election. He stated that based on the Elections Act he felt that Councillor Audet was good to run. The issue is currently with the Town's lawyers for final review that all the information provided is good.

b) Finance – no questions

c) Fire Department

Continuing to work on dispatching. Lacombe, AB will not be available for a year and in ongoing discussions with Yellowknife.

Mayor Pope asked about the status of the nuisance calls. The Fire Chief confirmed that have dropped to zero since the move to 911. There have been a few hiccups with the conversion as some organizations failed to update their emergency procedures with the new number.

Mayor Pope inquired about the training and the number of staff. The Fire Chief shared that there are currently twelve registered and one recruit. He is revising the policies to make them more attractive. Three members recently became accredited as trainer facilitators. This training will be reimbursed by MACA.

Mayor Pope inquired whether the Fire Department does commercial inspections. The Fire Chief explained that they Fire Department has the capability, but it is a matter of authority/jurisdiction. He believes that commercial business should enjoy the same privilege and is proposing changes to the regulating by-law.

d) Governance & Community Engagement – no questions

e) Lands

The Development Officer reminded Council that the RFP for the Town Plan closes Friday, February 21st. The Town, MACA and Lands working group met for the second time to work on the GNWT leases. There are currently 62 unpaid property tax accounts.

Mayor Pope addressed a question to the Development Officer, Utilities Manager and the Fire Chief regarding obstructions on the utilidor and whether hydrants were being blocked. The Fire Chief responded that there were some challenges with snow cover, but work arounds were in place

f) Public Works – no questions

g) Recreation

Mayor Pope asked for clarification on the numbers for the Youth & Elder Centre. The Recreation Manager explained that the numbers represent daily visits to the Youth Centre but do not include special events or sports nights. The Recreation Manager provided an update on the fitness centre. It continues to be well used. Several pieces of equipment need repairs or to be replaced. The plan is to replace one treadmill this year. Recreation is doing grant research to see if there are any possible sources of funding to support the fitness centre. Recreation staff are completing regular maintenance on gym equipment to expand their lifespan Councillor Smith asked for an update on the repairs to the sauna. The Recreation Manager shared that the part needed had been identified and ordered.

h) Utilities

The Utilities Manager informed Council that there have been several sewer blockages recently due to rags. He has worked with the Manager of Governance & Community Engagement to communicate to the public that rags and other materials that create blockages should not be flushed.

Mayor Pope inquired whether the Utilities Manager thought these items were being flushed purposely. The Utilities Manager responded that he could not imagine why.

The Utilities Manager provided an update on the under-drain filter approved for purchase at the last meeting. He is waiting on final design as the part is being built to specification.

Mayor Pope requested clarification that the cost included installation. The Utilities Manager confirmed that it did. It was requested that this be updated in the minutes from last meeting, the total price included installation, not plus installation.

6. Committee Reports

a) Recreation Committee – attached

Councillor Peachey presented the report. Spring Fling is scheduled for April 17th. A resolution will be brought forward at the next meeting to declare the afternoon of April 17th a civic holiday. The committee has been looking to see what the Gas Tax can be used to support. The committee plans to bring proposals forward to Council. Finally, Council Peachey shared that this coming weekend will be very busy with the Roughnecks Hockey Tournament, The Canadian North Bonspiel and the Women's Volleyball Tournament.

b) Economic Development Committee - none

c) Town Planning and Land Use Committee - none

7. Minutes

a) Regular Meeting of Council #20-04

Resolution

'Be it resolved that the Minutes for the Regular Council Meeting, dated February 4th, 2020 are hereby adopted with amendments.'

Motion: No. 20-05-02
Moved by: Councillor Peachey
Seconded by: Councillor Smith

Motion Carried

8. Old Business

9. New Business

a) Properties Eligible for Tax Sale

Information

The Development Officer clarified the process for making properties eligible for tax sale. The process is outline in the Property Assessment and Taxation Act.

Councillor Peachey asked if seeking a decision to bring to tax sales. The Development Officer responded that reporting on where the Town is at as unpaid taxes from 2019 are now considered arrears. She is collecting information on the next steps.

Mayor Pope stated that Council will need to decide to proceed or not. Inquired if there was a timeline. The Development Officer confirmed that as soon as in arrears it is possible to proceed.

Mayor Pope spoke to the effort that has been exerted to help those in arrears. Inquired whether people will still have the option to set up a payment plan. The Development Officer confirmed that this would still be possible and that if a payment plan is set up, the penalty can be waived.

Councillor Smith inquired about when the 60-day notice would be sent, would it also be March 31st when the list is published? The Development Officer wants to ensure that she fully understands the process before moving forward

b) Senior Tax Relief

Resolution

The Development Officer reviewed the application for seniors' tax relief as outlined in the attached administrative report.

Mayor Pope expressed that he would like to support the request for tax relief for both 2018 and 2019 due to the extraordinary circumstances. All Councillors present were in agreement.

'Be it resolved that the Council of the Town of Norman Wells hereby approves a seniors tax relief credit of 50% of the 2018 and 2019 Tax Levy at a value of \$1,128.16 for Sandra Whiteman due to extraordinary circumstances.'

Motion: No. 20-05-03
Moved by: Councillor Peachey
Seconded by: Councillor Bernard

Motion Carried

10. Council Forum

Councillor Wever – none
Councillor Smith – requested Public Works check that there is access to all garbage bins.
Councillor Peachey – met with the COO of the Norman Wells Land Corp to discuss partnerships.
Councillor Bernard – none
Mayor Pope – Met with the head of the Northern Store. They are interested in becoming more of a part of the community, by getting involved in events and committees.
The Vets are pleased with the Sahtu clinics.

11. Correspondence to Council

- a) University of Calgary – Faculty of Veterinary Medicine
The Vets were very pleased with the Sahtu clinics.
- b) Town of Inuvik – Invitation to Attend 2020 Arctic Development Expo
Councillors are to let Mayor Pope or the Town Manager know if interested in participating
- c) Rachel Riffel -Dept of Infrastructure
Meeting scheduled for Sunday, February 23rd at 12:30PM

12. Correspondence from Council

13. In Camera

- a) Legal

Be it resolved the Council of the Town of Norman Wells hereby go in camera the time being 8:10PM.'

Motion: No. 20-05-04
Moved by: Councillor Peachey
Seconded by: Councillor Smith

Motion Carried

'Be it resolved the Council of the Town of Norman Wells hereby leave in camera the time being 8:30PM.'

Motion: No. 20-05-05
Moved by: Councillor Peachey
Seconded by: Councillor Smith

Motion Carried

'Be it resolved that the Council of the Town of Norman Wells hereby approves the spending of up to \$43,000 for the digitization of the Town files.'

Motion: No. 20-05-06
Moved by: Councillor Bernard
Seconded by: Councillor Smith

Motion Carried

14. Adjourn 8:45PM

Frank Pope
Mayor

Cathy Clarke
Senior Administrative Officer

**Town of Norman Wells
Minutes
Committee of the Whole #20-03
Wednesday, February 19th, 2020, 12:00 – 1:00pm
Council Chambers, Town of Norman Wells**

Present:	Alexis Peachey Frank Pope Jean-Paul Bernard Trevor Smith	Deputy Mayor (Chair) Mayor Councillor (Work) Councillor
Regrets:	David Wever Jim Boyle	Councillor (Personal) Councillor (Work)
Staff:	Cathy Clarke Alex Millet Jennifer Waterhouse Johannie Lapierre	Senior Administrative Officer Recreation Director Governance Development Officer
Guests:	Chris Chivers	

1. **Call to Order** 12:07PM
2. **Declaration of Conflict of Interest** - None
3. **Review and Adoption of Agenda** - All in favour
4. **Delegation** - None
5. **Topics**
 - a) Community Plan Roll-out: January 15, 2020 – Completed
 - b) Gas Tax Allocation: January 29, 2020 – Completed
 - c) Advocacy Efforts: February 19, 2020

Advocacy Efforts

The Town Manager reminded Council that Committee of the Whole meetings do not require quorum as it is for discussions only.

This meeting is focused on Advocacy which this Council has identified as a primary focus. At the upcoming NWTAC AGM it is important that Council have a united focus. NWT Association of Communities (NWTAC) is the Town's lobby group/advocacy group to take forward issues to the Territorial and Federal governments. It is confirmed that the Premier and Cabinet will be in attendance at the NWTAC AGM. Mayor Pope will

have an opportunity to advocate and generate support at the Mayors Boot Camp and again with Council at the Bull Pit Sessions scheduled with the Premier and Cabinet.

The Town Manager provided a brief overview of the different ways that an issue can be pushed through. These include activism, disruption and advocacy. Advocacy is about building networks and relationships. Not necessarily partner but you negotiate. Power is behind you. It takes time, thought and strategy. If don't follow through initial investment it is for naught. Building of legitimacy

A brief review was provided for each of the issues identified below:

- All season road
- Health care provision
- Mental health provision
- Ambulance service
- Funding access at the Territorial and Federal levels
- Climate change: coastal erosion, drainage
- Canadian North service and costs
- Economic and Tourism development supports
- Cost of living in the North: food and gas/fuel
- Education

A tight package will be heard more clearly as there are many in line to be heard. It is important to have a cohesive message. It is also important to get the community behind the issue. This means bringing together all partners and focusing on the issue, putting other challenges aside to focus on the united goal

Top Issues as Identified by Councillors

Councillor Peachey

Funding access impacted by the current political climate. Transportation/fuel costs should go up because of the environmental impacts. Cost to feed a family expected to increase by \$500 a year. Questions how to do something in this climate of political unrest

Councillor Bernard

Ambulance Service. Clarity on:

- Who is responsible
- Who will provide service
- Funding of training/equipment
- Location of ambulance
- Liability

Mayor Pope

Cost of living increase of 2% in Canada affects everyone. Shipping goods (food) via air all year. Bargaining prices have increased too. Government subsidy is poor. Cost of oil and gas fluctuates widely. In other communities set for the year. Airlines travel and freight. Food costs the highest in Norman Wells. We are going to keep losing people because they can't afford to live here. Need to invest in country food, market gardening, develop/purchase locally, muskox meat. A need to start small. Town could look at having a tourism license and encourage local people to work under it until up and running. Look at getting an outfitters license. Provide opportunities for the little guy to get into business. Help reduce the local cost of living.

Need to sell the North to the southern population. Attending meeting in Calgary this spring and meeting with Premier Kenny. Need to encourage pipeline and to look north for them. Need to sell ourselves. The biggest oil reserves in the world are close by. Government needs to do more education on fracking. Need to get out, be seen and be heard. Canada needs to educate all new Canadians on the north. Do we need to hire a lobbyist on our part? Cannot wait for others to do it. Must take initiative.

Mayor Pope met with the Northern Store and inquired about why everything being flown in. In the past a lot came in on the barge and the winter road. Flying in is more expensive.

Need to understand the funding processes at both the territorial and federal level. Money still sitting in Ottawa. Can not say we are going to do all this work this summer when we do not have access to it.

Mayor Pope believes that Norman Wells needs to lead the development of a serious economic development/tourism regional think tank. Include territorial and federal levels of government.

Need to be more proactive about looking after ourselves

Mayor Pope wants to know about oil field since 1944 revenues Federal share 1/3 Feds likely taken 10 billion out of here. ...need accurate figures. We get nothing back in return. These figures are estimated. Need to rebuild the relationship with MP Michael McLeod. Have asked him to find some of these numbers for us. Mayor Pope suggested time to invite MP McLeod back for a meeting.

Councillor Smith inquired if the Sahtu MLA will be coming in to meet with Council Town Manager. Nothing has been set up.

Councillor Smith

Cost of Living identified as key issue, it is sky rocketing. Need to address this. Links to the nutrition north inquiry with the Senator.

Councillor Smith inquired whether the Senator got back to us on Nutrition North. The Town Manager stated that the Senator had not but that she would follow up with her EA.

Councillor Peachey

Cost of Living also identified as a key issue. Also related to the ban of fuel proposed for the Arctic. Concern about access to funding at the territorial and federal level. Inquired when will they receive the Indigenous Engagement template. Need to push the GNWT to find out what is going to happen with our funding. The things happening in BC and down south are already impacting our funding as seen with the \$1.5 million that has not been released.

Town Manager

The Town Manager addressed the concerns raised. Shared how the notes provided to the Mayor for his meeting with the MP spoke to how these delays impact us on the ground. The Town has contractors waiting for the work contracts. They are counting on those funds to come into our community and boost our economy. There is also short build season. The Town has to put aside the 25% matching dollars (sterilize) so that it we have our contribution available once the funds are released. The devaluing of our funds was raised as a concern with the inflation rate. The funds committed continue to be devalued when delayed. High possibility that may not be able to do some of the planned projects this year. Need to educate MP/Federal government about the impacts. Up to Council to do that kind of messaging. Mayor Pope added that there is a need to educate the South about the North and the fact that there is a very short build season. Need to get people like MP McLeod and the Senator to make connections so we can educate people.

A tight package will be heard more clearly as there are many in line to be heard. It is important to have a cohesive message. It is also important to get the community behind the issue. This means bringing together all partners and focusing on the issue, putting other challenges aside to focus on the united goal.

Mayor Pope believes that Council needs to collectively help the economic development committee. Get involved, share ideas with the committee. Need to also secure the funding. Can't plan projects until we know the money is coming.

Mayor Pope stated that Council needs to look at what money the Town has and prioritize the summer projects.

The Town Manager will provide an advocacy package to Council for the meeting scheduled Monday with the Norman Wells Health and Social Services.

Important that all Councillors are on the same page and sharing the same message.

Next Steps

The Town Manager will prepare Advocacy packages for the Councillors attending the NWT Association of Communities Annual General Meeting next week.

1. Education
2. Cost of Living
3. Health/Ambulance/Mental Health

**TOWN OF NORMAN WELLS
BY-LAW NO. 20 – 02**

BEING A BY-LAW OF THE COUNCIL OF THE MUNICIPAL CORPORATION OF THE TOWN OF NORMAN WELLS IN THE NORTHWEST TERRITORIES, AUTHORIZING THE MUNICIPAL CORPORATION OF THE TOWN OF NORMAN WELLS TO AMEND THE TOWN OF NORMAN WELLS SENIOR CITIZENS AND DISABLED PERSONS PROPERTY TAX RELIEF BY-LAW NO.01-14, AS AMENDED.

WHEREAS the Municipal Corporation of the Town of Norman Wells has enacted Senior Citizens and Disabled Persons Property Tax Relief By-Law 01-14;

WHEREAS the Municipal Corporation of the Town of Norman Wells deems it necessary to amend Senior Citizens and Disabled Persons Property Tax Relief By-Law 01-14 to clarify the regulations;

NOW THEREFORE the Council of the Municipal Corporation of the Town of Norman Wells, in a regular session duly assembled, hereby enacts as follows:

APPLICATION

1. That By-law No. 13-02 of the Municipal Corporation of the Town of Norman Wells is hereby amended by:
 - a) Amending Tax Relief section 3 (1) for the following: "Upon application to the Senior Administrative Officer of the Town of Norman Wells prior to the due date of the current tax levy, a senior citizen or disable person may be exempted from payment of the taxes levied against the eligible property in which the senior citizen or disabled person resides, up to a maximum of 50% of the taxes levied in any taxation year".

2. This By-Law shall come into effect upon receiving third and final reading.

Introduced and read a first time this 4th day of February, 2020, A.D.

Mayor

Senior Administrative Officer

After due notice and a public hearing _____ read a second time

this _____ day of _____, 2020, A.D.

Mayor

Senior Administrative Officer

Read a third time and finally passed this this _____ day of _____, 2020, A.D.

Mayor

Senior Administrative Officer

It is hereby certified that this By-Law No. 20-01 has been made in accordance with the requirement of the Cities, Towns and Villages Act and the By-Laws of the Town of Norman Wells.

Town Manager / S.A.O.

The Northwest Territories Public Utilities Board

March 2, 2020

Cathy Clarke
Senior Administrative Officer
Town of Norman Wells
Box 5
Norman Wells NT X0E 0V0

Re: Status of the Norman Wells Gas Distribution System

The Board is in receipt of the Town's responses to information requests, provided by e mail on January 10, 2020. In its response respecting the current status of the system, the Town states:

The Town of Norman Wells ceased to be a utility provider for heat/appliances as of October 31st, 2014. All users of natural gas successfully converted off of the natural gas distribution system by October 31, 2014 therefore this Town is no longer dependent on Imperial Oil for home heating/appliance purposes.

As the Town is no longer a utility provider of gas, and has no intention of reinstating the natural gas distribution system, we do not have any long term plan in place to provide residences and commercial users with heat.

The Board has certain follow up questions respecting the cessation of natural gas service:

1. What type of heating fuel are the former customers of the Town using currently for heating purposes and how is the heat delivered to them? (example: trucked or bottled propane, other?)
2. Please indicate whether the supply of heat is currently provided on a competitive basis and whether the price paid by customers is determined on the basis of competition among different suppliers.
3. Was the Town's gas distribution system decommissioned after it ceased to provide service as of Oct 31, 2014? If not what are the Town's obligations in this regard and does the Town have any plans for decommissioning the system?

Upon receipt of responses to the above questions the Board may proceed to issue an Order rescinding Board Decision 12-2000 which determined the Norman Wells gas distribution system to be a Public Utility exempt under Section 18 of the Public Utilities Act.

Please respond by March 17, 2020.

Yours truly,

A handwritten signature in black ink, appearing to read "Gordon Van Tighem", with a long horizontal flourish extending to the right.

Gordon Van Tighem
Chairman

Town of Norman Wells
P.O. Box 5 #3 Mackenzie Drive
Norman Wells, NT X0E 0V0

Mar 3, 2020

The Northwest Territories Public Utilities Board
203-62 Woodland Dr. Box 4211
Hay River, NT X0E 1G1

RE: Status of the Norman Wells Gas Distribution System

The Town of Norman Wells received correspondence from your office on March 2nd with the following follow-up questions in respect of the Town's cessation of natural gas service.

1. What type of heating fuel are the former customers of the Town using currently for heating purposes and how is the heat delivered to them? (example: trucked or bottled propane, other?)
2. Please indicate whether the supply of heat is currently provided on a competitive basis and whether the price paid by customers is determined on the basis of competition among different suppliers.
3. Was the Town's gas distribution system decommissioned after it ceased to provide service as of Oct 31, 2014? If not what are the Town's obligations in this regard and does the Town have any plans for decommissioning the system?

The Town of Norman Wells issues the following response to the follow-up questions listed above.

1. The former customers of the Town's natural gas distribution system were provided information to choose their own provider for heating purposes prior to us closing off our system, the options available were Propane, Wood Pellets/Biomass, Heating Oil/Diesel, Wood for woodstove. All of the options would require trucking the product and delivering at each customer's tank/silo.
2. The Town of Norman Wells does not regulate the pricing nor have access to how these distributors set their prices in effect for customers as they are private enterprise. The only information that we can provide is who delivers each service in Town as follows.
 - a. Propane: Basset Petroleum from out of Town
 - b. Wood Pellets: Green Energy NWT
 - c. Heating Oil/Diesel: S.R.P. Petroleum
 - d. Wood: various locals and individual occupant labor.
3. The gas distribution system owned by the Town was decommissioned, the lines were purged, cleaned and capped. The Town has the removal of this infrastructure in our long term plan.

Mayor Frank Pope

February 25, 2020

James W. Ulch

Heritage Hotel

Norman Wells, NT

Mr. Ulch,

Thank-you for your letter of January 21, 2020, expressing your concerns with our Water Delivery Services and Sewage Collection & Disposal Services contractor, Northridge. Customer feedback is important to us.

It is understood that our contractor's are responsible for specific duties as outlined in their contracts with the Town of Norman Wells. The contract between the Town of Norman Wells and Northridge guarantees the following: *(all Town contracts are available to the public)*

Water Delivery Services

1. The Contractor shall in the operation of water delivery service:
 - b) Delivery to each customer at a single delivery a quantity of water reasonably specified by the customer and sufficient quantity to fill the water storage tank with the building units;
 - c) Be prepared to meet demands for increased and non-scheduled service;
 - g) Obtain, prepare and maintain receipts and records of all water deliveries based on metered readings to the satisfaction of the Municipality and maintain an electronic spreadsheet in support of water services.

Services Provided on Request Basis

19. The Contractor shall provide services with sufficient frequency to ensure that customers do not run out of water and that customers sewage tanks do not overflow.

Sewage Collection Services

1. The Contractor shall in the collection and disposal of pump out sewage:
 - a. Maintain a regular and efficient sewage holding tank pump out service to all building units and within the designated service area approved by the Municipality;
 - b. Be prepared to meet demands for increased service and non-scheduled service

- f. Obtain, prepare and maintain receipts and records of all pump out sewage services based on building units serviced and estimated quantities of sewage disposal of to the satisfaction of the municipality and maintain electronic spreadsheet in support of sewage services;

The Town of Norman Wells Water and Sewer Bylaw ensures that all residents receive equitable access to water and sewer services. *(a copy of the Bylaw is available to all residents)*

You are able to increase your delivery and haul out services as per what you may feel necessary at this property. The contract with Northridge does stipulate a call-out fee for any service calls after 5:00, we haven't the ability to change this.

We have received and attached copies of all Northridge activity to your property on the days you have noted in your letter. From conversations with Northridge regarding your concerns it appears that the problem may be due to a potential underlying issue with your system as opposed to the service Northridge supplies. That said our Public Works Manager, Shawn Donahue, is willing to meet with you again upon his return regarding potential issues with your existing system.

Northridge will be using a door tag system to notify customers of any overflow issues etc. that the operator may note while at your property and is implementing a vehicle tracking system on their operator vehicles to ensure an operator has performed their duties as claimed.

Feel free to contact Administration or Public Works directly should you have further concerns.

Sincerely,



Mayor Frank Pope

Town of Norman Wells

NWT